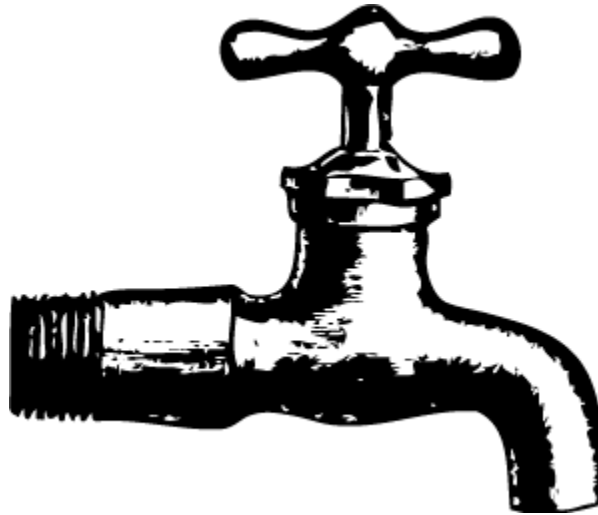


Gateway Regional Water Company, Inc.

Consumer Confidence Report

2025



Annual Drinking Water Quality Report

Reporting Year – 2024

Annual Drinking Water Quality Report – 2024

Gateway Regional Water Company, Inc. has completed its Annual Drinking Water Quality Report for the period of January 1 to December 31, 2024 and is happy to report that your tap water met all federal and state drinking water standards.

This report will be distributed, one copy to each member company. Additionally, copies of the report may be obtained at the Gateway Regional Water Company, Inc. Treatment Plant located at 1120 Tonti Road; Sandoval, IL. or by calling 618-775-1004. The CCR includes basic information on the source of your drinking water, the levels of any contaminants that were detected in the water during 2024, and compliance with other drinking water rules, as well as some educational materials.

If you have questions about this report, or concerning the company's public water supply, please contact Manager Terry Nix at (618) 775-1004 or the Board President, Toby Rinehart at (618)-599-6605. Our regularly scheduled Board Meetings are held at 6:00 pm on the last Wednesday of each month at the Treatment Plant.

Consumer Confidence Report

Annual Drinking Water Quality Report

GATEWAY REGIONAL WATER COMPANY

IL0270040

Annual Water Quality Report for the period of January 1 to December 31, 2024

This report is intended to provide you with important information about your drinking water and the efforts made by the water system to provide safe drinking water.

The source of drinking water used by GATEWAY REGIONAL WATER COMPANY is Surface Water

For more information regarding this report contact:

Name Terry Nix

Phone 618-775-1004

Este informe contiene información muy importante sobre el agua que usted bebe. Tradúzcalo ó hable con alguien que lo entienda bien.

Source of Drinking Water	
The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.	Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPAs Safe Drinking Water Hotline at (800) 426-4791.
Contaminants that may be present in source water include: <ul style="list-style-type: none">- Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.- Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.- Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses.- Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems.- Radioactive contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities.	<p>In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water which must provide the same protection for public health.</p> <p>Some people may be more vulnerable to contaminants in drinking water than the general population.</p> <p>Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791).</p> <p>Lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The drinking water supplier is responsible for providing high quality drinking water and removing lead pipes, but cannot control the variety of materials used in plumbing components in your home. You share the responsibility for protecting yourself and your family from the lead in your home plumbing. You can take responsibility by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. Before drinking tap water, flush your pipes for several minutes by running your tap, taking a shower, doing laundry or a load of dishes. You can also use a filter certified by an American National Standard Institute accredited certifier</p>

to reduce lead in drinking water. If you are concerned about lead in your water, you may wish to have your water tested, contact Terry Nix at Gateway Regional Water Company. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at <http://www.epa.gov/safewater/lead>.

Source Water Information

Source Water Name		Type of Water	Report Status
INTAKE (01851) CARLYLE LAKE	INTAKE AT CARLYLE LAKE	SW	Active

Source Water Assessment

We want our valued customers to be informed about their water quality. If you would like to learn more, please feel welcome to attend any of our regularly scheduled meetings. The source water assessment for our supply has been completed by the Illinois EPA. If you would like a copy of this information, please stop by plant or call our water operator at 618-775-1004. To view a summary version of the completed Source Water Assessments, including: Importance of Source Water; Susceptibility to Contamination Determination; and documentation/recommendation of Source Water Protection Efforts, you may access the Illinois EPA website at <http://www.epa.state.il.us/cgi-bin/wp/swap-fact-sheets.pl>.

Source of Water: GATEWAY REGIONAL WATER COMPANY Illinois EPA considers all surface water sources of community water supply to be susceptible to potential pollution problems, hence, the reason for mandatory treatment for all surface water supplies in Illinois. Mandatory treatment includes coagulation, sedimentation, filtration, and disinfection. Primary sources of pollution in Illinois lakes can include agricultural runoff, land disposal (septic systems) and shoreline erosion.

Water Quality Test Results

Definitions:	The following tables contain scientific terms and measures, some of which may require explanation.
Avg:	Regulatory compliance with some MCLs are based on running annual average of monthly samples.
Level 1 Assessment:	A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.
Level 2 Assessment:	A Level 2 assessment is a very detailed study of the water system to identify potential problems and determine (if possible) why an E. coli MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions.
Maximum Contaminant Level or MCL:	The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
Maximum Contaminant Level Goal or MCLG:	The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
Maximum residual disinfectant level or MRDL:	The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
Maximum residual disinfectant level goal or MRDLG:	The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
na:	not applicable.
mrem:	millirems per year (a measure of radiation absorbed by the body)
ppb:	micrograms per liter or parts per billion - or one ounce in 7,350,000 gallons of water.
ppm:	milligrams per liter or parts per million - or one ounce in 7,350 gallons of water.
Treatment Technique or TT:	A required process intended to reduce the level of a contaminant in drinking water.

Regulated Contaminants

Disinfectants and Disinfection By-Products	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
Haloacetic Acids (HAA5)	2024	33	33.1 - 33.1	No goal for the total	60	ppb	N	By-product of drinking water disinfection.
Total Trihalomethanes (TTHM)	2024	39	39.1 - 39.1	No goal for the total	80	ppb	N	By-product of drinking water disinfection.
Inorganic Contaminants	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
Arsenic - While your drinking water meets EPA standards for arsenic, it does contain low levels of arsenic. EPAs standard balances the current understanding of arsenics possible health effects against the costs of removing arsenic from drinking water. EPA continues to research the health effects of low levels of arsenic, which is a mineral known to cause cancer in humans at high concentrations and is linked to other health effects such as skin damage and circulatory problems.	2024	6	5.7 - 5.7	0	10	ppb	N	Erosion of natural deposits; Runoff from orchards; Runoff from glass and electronics production wastes.
Barium	2024	0.046	0.046 - 0.046	2	2	ppm	N	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits.
Fluoride	2024	0.7	0.721 - 0.721	4	4.0	ppm	N	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories.
Manganese	2024	7	6.6 - 6.6	150	150	ppb	N	This contaminant is not currently regulated by the USEPA. However, the state regulates. Erosion of natural deposits.
Nitrate [measured as Nitrogen]	2024	0.36	0.36 - 0.36	10	10	ppm	N	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits.

Selenium	2024	2	1.5 - 1.5	50	50	ppb	N	Discharge from petroleum and metal refineries; Erosion of natural deposits; Discharge from mines.
Sodium	2024	18	18 - 18			ppb	N	Erosion from naturally occuring deposits. Used in water softener regeneration.
Radioactive Contaminants	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
Combined Radium 226/228	01/06/2020	0.14	0.14 - 0.14	0	5	pCi/L	N	Erosion of natural deposits.

Turbidity

	Limit (Treatment Technique)	Level Detected	Violation	Likely Source of Contamination
Highest single measurement	1 NTU	0.279 NTU	N	Soil runoff.
Lowest monthly % meeting limit	0.3 NTU	100%	N	Soil runoff.

Information Statement: Turbidity is a measurement of the cloudiness of the water caused by suspended particles. We monitor it because it is a good indicator of water quality and the effectiveness of our filtration system and disinfectants.

Total Organic Carbon

The percentage of Total Organic Carbon (TOC) removal was measured each month and the system met all TOC removal requirements set, unless a TOC violation is noted in the violations section.

Violations Table

Haloacetic Acids (HAA5)			
Some people who drink water containing haloacetic acids in excess of the MCL over many years may have an increased risk of getting cancer.			
Violation Type	Violation Begin	Violation End	Violation Explanation
MONITORING, ROUTINE (DBP), MAJOR	01/01/2024	12/31/2024	We failed to test our drinking water for the contaminant and period indicated. Because of this failure, we cannot be sure of the quality of our drinking water during the period indicated. The Lab made a mistake on the sample.

Monitoring Violations Annual Notice Template

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Monitoring Requirements Not Met for Gateway Regional Water Company

Our water system violated several drinking water standards over the past year. Even though these were not emergencies, as our customers, you have a right to know what happened and what we did to correct these situations.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During 01/01/2024 - 12/31/2024. The sample collected was turned in to the lab for TTHM or HAA5 but the results were messed up by Pace Laboratory. Therefore, we had to resubmit samples. All samples submitted were in compliance.

What should I do?

There is nothing you need to do at this time.

The table below lists the contaminant(s) we did not properly test for during the last year, how often we are supposed to sample for Total Haloacetic Acids (HAA5) how many samples we are supposed to take, how many samples we took, when samples should have been taken, and the date on which follow-up samples were (or will be) taken.

Contaminant	Required sampling frequency	Number of samples taken	When all samples should have been taken	When samples were or will be taken
Total Haloacetic Acids (HAA5)	Quarterly	1	08/2024	9/2024

What happened? What is being done? Lab messed up sample. Gateway Regional Water resample back into compliance with IEPA.

Sample was submitted and within compliance.

This notice is being sent to you by Gateway Regional Water Company for more information, please contact Terry Nix 618-77-1004

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

Water System ID # IL0270040

Date distributed _____ With CCR _____

Special Notice for Availability of Unregulated Contaminant Monitoring Data

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Availability of Monitoring Data for Unregulated Contaminants for Gateway Regional Water Company

Our water system has sampled for a series of unregulated contaminants. Unregulated contaminants are those that don't yet have a drinking water standard set by EPA. The purpose of monitoring for these contaminants is to help EPA decide whether the contaminants should have a standard. As our customers, you have a right to know that these data are available. If you are interested in examining the results, please contact Terry Nix at 618-775-1004 or 1120 Tonti Road Sandoval, IL 62882.

This notice is being sent to you by Gateway Regional Water Company. State Water System ID#: IL0270040

Date distributed: With the CCR.